PNSQC

OCTOBER 9-11 2023

AMP IT UP:

TRANSFORMING QUALITY

Ashok Kumar S

Break Silos
Build Chapters

About Me

Engineering Leader, Quality Assurance
Transunion

Extensive experience in Quality Assurance
& Engineering

Test Strategy, Leadership, Automation,
Customer Advocacy

Evolution of Agile Teams

- Agile Learner
- Specialist
- Agile Sub Team
- Generalist
- Distributed Multi Vendor

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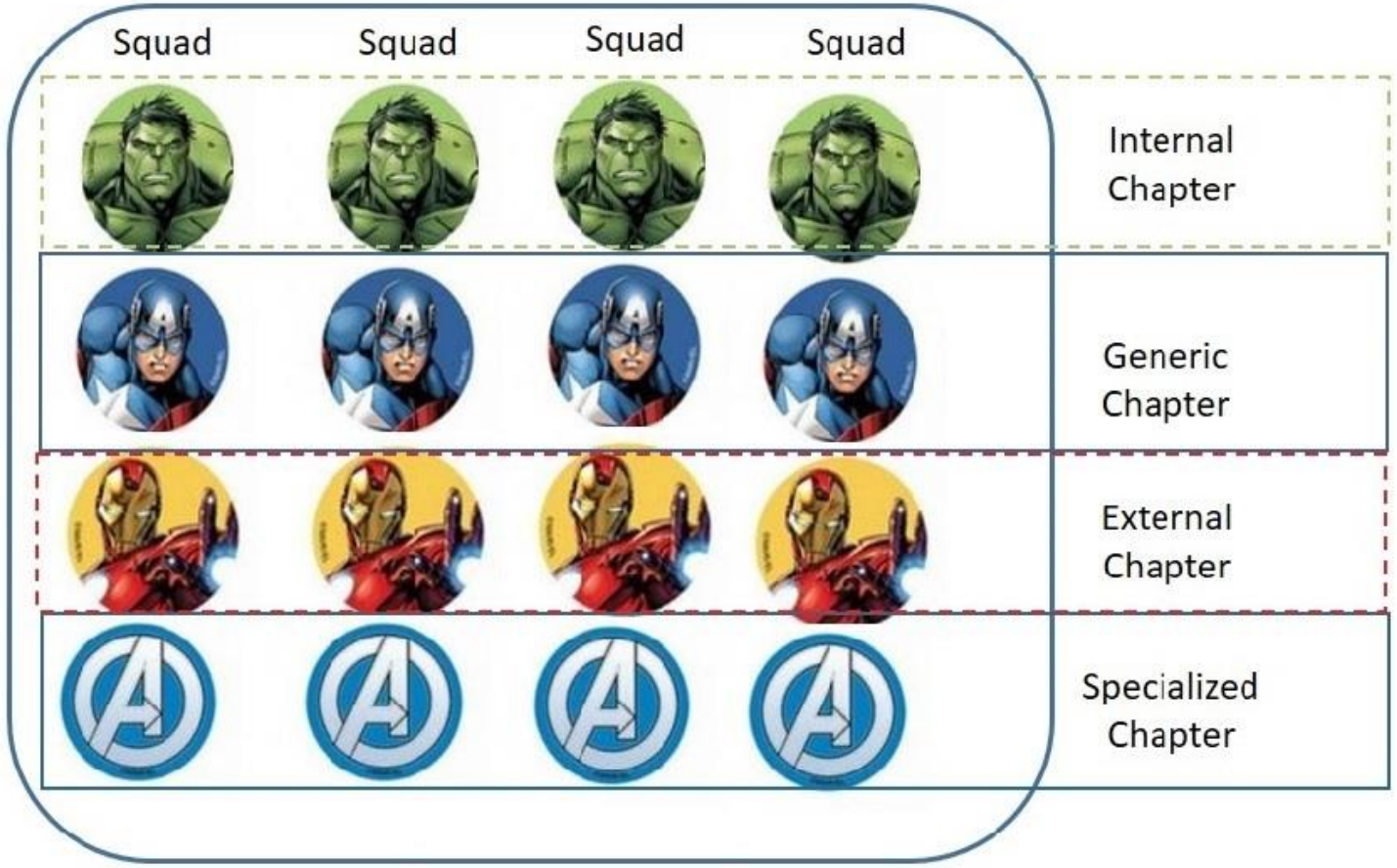
Challenges in Agile Structure

- Agile Silo’s
- Lack of Standardization
- Duplication of process & tools
- Inconsistency in execution
- Skill Generalization Problem

Chapters

- Chapters are an amalgamation of similar skilled professionals
- Opportunity to solve a shared problem
- Chapters & Community of Practice
- Testing Chapters – Cohort of people passionate about Quality
- Ensures standardization of process, tools and techniques
- Chapter Leaders manage and run chapters

Marvel Chapter



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Story Time – Our Chapter Journey

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Chapters require the right intensity of Management air cover to soar

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Gamification

Chapter Member	Points Accumulated	Badge
Jack	75	
Ana	60	
Mohammed	52	
John	43	
Sharon	38	
Jane	36	
Watson	30	

Chapter Time

- Dedicated time to be set aside for chapter work
- Chapter time needs to be visible in planning
- 80:20% allocation
- Alignment of Agile Stakeholders on this time

Happiness Index

- Measure of chapter happiness
- Happiness Index – 1 to 5
- Happy team members are more productive
- Chapter leader accountable to track and increase this metric
- Happy Chapter = Greater Value

THANK YOU

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